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## Sharing Shelter Statistics

- **The Haven** has served 372 residents since it opened in 2011, including 33 families before we opened the Family House.
- The average stay at The Haven is 47 days. Current number of residents is 9.
- The percentage of residents that have obtained permanent housing is 36%.
- **The Haven Family House** has served 23 families and 78 people since opening in June of 2014. Current resident count is 21.
- The average stay in the Family House is 99 days.
- The Haven continues to work with the NC Coalition to End Homelessness to identify new solutions and funding sources.
- For a complete breakdown of statistics, ask to see the Shelter Report.

## Intakes, The Process

Intakes, or the process of admitting clients to The Haven, may rank as the most important component of Haven Director Jennifer Molliere's job. One poorly judged admission can potentially upset the equilibrium that allows The Haven's clients to get along with one another in sometimes tightly packed quarters.

The process begins with a 34-page form developed by the Department of Housing and Urban Development (HUD) soliciting an extensive range of information related to health, income, past patterns of homelessness and government assistance programs. In addition to the HUD form, there are several other forms The Haven has put together, including a confidentiality agreement, a rules agreement and a release of information form.

Using the information gathered during the intake enables Molliere to connect residents to the appropriate government or private agency for help, if required. For example, not long ago a 60-year old man came to The Haven after losing his job. Through the HUD questionnaire, Molliere found out he was retired from the National Guard. Within 10 days he started receiving regular retirement checks from the government, a benefit he didn't know he was entitled to. In another instance Molliere arranged for a young man



Molliere smiles and reassures a client that everything is going to be ok.

with a psychiatric disorder to receive counseling from Meridian Behavioral Health Services. These types of connections happen all the time Molliere says, and they are an integral part of the services The Haven offers clients.

Molliere also runs a criminal background check on potential residents, and as a rule, she won't admit ex-convicts with felony convictions who have been released from prison within the last three years. Active alcoholics are not admitted to The Haven either because of the potential for disruptive behavior or the temptation they may pose to residents in recovery. If these policies appear harsh, Molliere says they're designed to foster a safe and secure environment for all current residents and the many non-residents who put in long hours volunteering at The Haven.

*Continued on Page 3*

## President's Corner

### "Downright Inspiring"

Several weeks ago 55-plus members of The Little River Baptist Church assembled at The Haven at 9:00 in the morning. They brought shovels, rakes, two backhoes, chainsaws, garden mulch, paint and hearts disposed toward hard work in a sweltering heat.

Amber Webb, Vice President of The Haven's Board of Directors, arrived shortly after 10:00am. She looked out on the mass of toiling volunteers, some of them children, and said, "This is downright inspiring." Indeed...

So is the story of 14-year-old Bart Van Oosterdorp, a Boy Scout who is a few merit badges short of his Eagle Scout designation. Last December Bart, with an assist from his father Dr. Bart Van

Oosterdorp, assembled a play set in his family's garage. Then he and several others installed it outside The Haven Family House—in the rain on Christmas Eve-- so it would be available to the children of the Family House Christmas day.

These types of extraordinary efforts come as no surprise. Several years ago, prior to our opening, I met with one of our county's elected officials to give him background information on The Haven's plans going forward. This particular official utilizes volunteers on a broad basis. He said his counterpart in another and more populous county is unable to muster nearly as many volunteers as he is in Transylvania County.

If you guessed this is a prelude for an appeal for more volunteers at The Haven, it is. But I do so respectfully, recognizing your

time is valuable and that there are many demands placed on it.

Our immediate need is for the overnight shift, which runs from 8:00 p.m. to 8:00 a.m. Currently, some volunteers are pulling two or three shifts a month to compensate for the shortfall in manpower. Our preference is for volunteers to do one shift a month.

I understand there may be a natural reluctance to walk into a situation that is strange and new. But I think you'll find the opportunity to meet some of our residents rewarding.

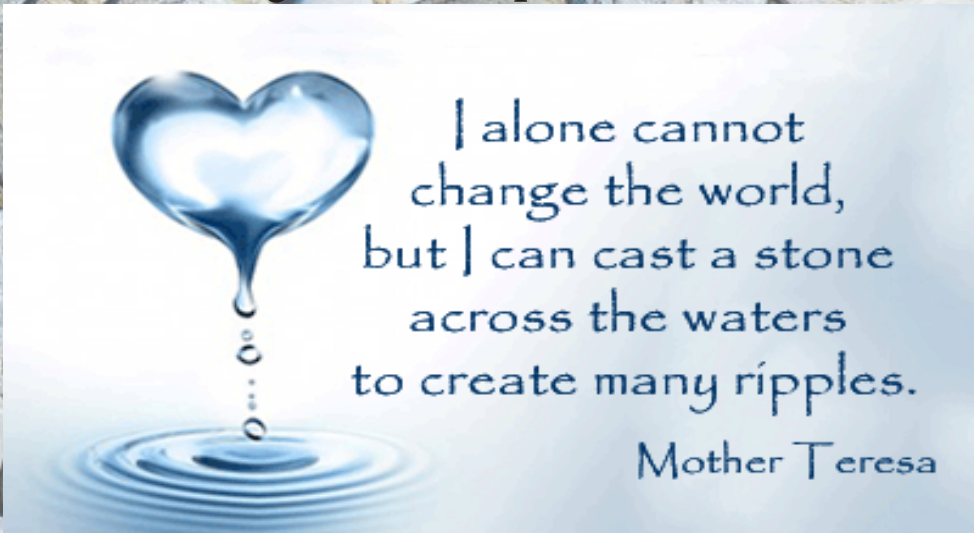
Just call The Haven at 828-877-2040 to make arrangements for a brief orientation. We'll give you an overview of what you can expect and the rules in place for residents.

It maybe one of the most gratifying calls you've made in a long time.

*Sibley George - President*

Volunteer Today

Cast your first stone today and volunteer for The Haven's Overnight Shift (8 pm - 8 am) call 828.877.2040



## Hoedown 2015 - A Kiss to Remember!



Chief Phil Harris puckers up to kiss Ira Jean, an African Pigmy Guinea Hog.

Almost 200 people turned out on a perfect Saturday night at the Brevard Music Center's Straus Auditorium for the 4th Annual Hoedown for The Haven. Included in that 200 were a pig, a dog and quite a few men in blue. Chief Phil Harris was the winner of the Kiss the Pig Contest which pitted him against Lt. Kevin Holden of the Sheriff's Office. Together they raised \$2,429.01.

The event included a Silent Auction with donations coming from Carpet & More, Theophilus, Headwaters Outfitters, New Leaf Garden Market, Jaime's on Main, Paddleboard Yoga, Main Street Ltd., Blue Ridge Bakery, Food Matters, O. P. Taylor's, Highland Bookstore, Local Color, Mud Dabbers Pottery, Tan 360, Headlines Studio, Elements Spa, Broad Street Wines, Mountain Forest Pottery, Bill's Boiler and artists Ann Duncan, Leon Bryant, Diane Hodson and a quilter. The auction raised \$2,120 which will more than fund a basketball goal needed for the older children at the family home.

Many people were involved in planning the event including, Amber Webb, Sheri Walters, Lisa Trefz, Emily Lowery, Jennifer Molliere, Sarah Pooser, Charlotte Works, Terry Chandler and Board Members. Their efforts were rewarded with a record crowd, a beautiful summer night and over \$25,000 for The Haven of Transylvania County.

You are really good at what you do!

On November 1, 2015, The Haven has been opened for 1,095 days. Every day open, is one day less a person has to sleep on the street, in a tent or in their car.

Thank you for caring.

## Intakes, The Process Continued

Once the intake process is complete, clients are issued a photo ID that can be used when applying for food stamps, at the Department of Motor Vehicles for a state issued picture ID, and at Sharing House and The Salvation Army.

Intakes require roughly between one and two hours, although the process has been streamlined since the HUD form has been digitized, allowing Molliere to complete the paperwork via computer rather than manually by hand.

In some instances an intake can take over three hours. Last year Molliere, got a call from a local church asking her to take in a homeless grandmother and her three grandchildren at the Haven Family House. It was already past normal admission hours, so Molliere made arrangements to meet the family at The Haven Family House.

The grandmother, a petite woman in her early 50s, was visibly distraught when she arrived, reasoning if she was homeless she would be forced to give up custody of her grandchildren. Molliere, who has experience in these types of situations, assured her the custody issue would not be affected by her homelessness. Still, as Mol-

liere and the woman worked through the extensive admission's process, her uneasiness persisted.

At 8:00 that evening Molliere called Child Protective Services (CPS) and asked the staffer on duty to come to The Haven Family House to personally assure the woman she would be allowed to retain custody of her grandchildren. This worked, and the grandmother, who had never been homeless before, visibly relaxed. She went on to become an integral part of The Haven Family House community.

From start to finish, Molliere spent three-and-a-half hours with the grandmother.

### Holiday Volunteers Needed

Can you help keep The Haven open for our residents by volunteering for a hour on Christmas Eve, Christmas Day, or New Year's Day?

Call 828.877.2040 to sign up!



# The Haven has a new website!

Please note that The Haven has a new website!  
Go to HavenofTC.org and check it out!  
Let us know what you think!

New staff emails are:

- Jennifer@HavenofTC.org
- Emily@HavenofTC.org
- Kai@HavenofTC.org
- Treasurer@HavenofTC.org

## Can you make a year-end gift to The Haven? Ways to Help

Contributions can be made in a number of ways, including:

### Monthly giving

As a monthly donor, your generosity directly impacts our ability to work toward ending homelessness in Transylvania County. Monthly contributions can be mailed or safely and securely on our website. Monthly contributions add up!

### In Honor or in Memory

Gifts can be made in honor of a family member, friend or significant other. Individuals honored by a contributions will receive a card or letter notifying them of your contribution on their behalf.

### Stock Donations

If you would like to make a stock donation, our account is with E Trade Financial and the account name is Haven of Transylvania County. For further information, please call the shelter at 828.877.2040

### Event Sponsorship

Businesses can sponsor next year's Hoedown for recognition of their contribution in print ads, social media, flyers, programs and sponsor banner.

# BRICK BY BRICK

The Haven of Transylvania County, PO Box 25, Brevard, NC 28712

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To help keep printing and mailing costs down, this newsletter is available electronically.  
If you would like to receive it by e-mail, please notify us: [Emily@HavenofTC.org](mailto:Emily@HavenofTC.org)



# The Haven

## 2014 Contributors

### Businesses and Organizations

Blue Ridge Pioneers \* Comporium \* Deer Track Homeowners Association \* Drs. Krishinger Root and Associates \* \* Exit Mountain Realty \* First Citizens Bank \* Fletcher ABC Board \* Food Matters Market \* Morgan Stanley \* Pisgah Forest Elementary \* Pisgah Forest Rotary Club \* WNC Financial Services INC DBA Hansen & Associates \* WNCQG Area 5 Brevard \* Xi Gamma Zeta

### Churches and Church Groups

Bethany Baptist Church \* Brevard Friends Meeting \* Brevard Jewish Community \* Brevard Davidson River Presbyterian Church \* Church of The Good Shepherd \* Cornerstone Presbyterian Church \* Destiny Christian Fellowship \* First United Methodist Church \* Heritage Circle of United Methodist Women \* Joy Outreach Fellowship \* Knights of Columbus \* Lake Toxaway United Methodist Church \* Little River Baptist Church \* Lutheran Church of The Good Shepherd \* Sacred Heart Ladies Guild \* St. Philips Episcopal Church \* St. Timothy United Methodist Church \* The Women of St. Philip's \* Transylvania Baptist Association \* Transylvania Christian Ministry Inc. \* Unitarian Universalists of Transylvania County

### Foundations

Audrey Love Charitable Foundation \* Cannon Foundation \* Community Foundation Of WNC \* Grace and Douglas Herr Family Foundation \* Indian River Community Foundation \* Lake Toxaway Charities \* Prudential Foundation Matching Gifts Program \* Vanguard Charitable

### Individuals and Households

**A** Ken and Lynn Adams \* Jane Adkinson \* Roger and Renee Alexander \* Kathryn Allen \* Ruth Allen \* Luanne B. Allgood \* Mark and Jocelyn Allison \* Ed Alm \* Joseph W. Amaismeier \* Anonymous \* Monk and Roberta Ashley \* Karla Atkinson \* John and Linda Austin \* Gerry and Peg Hall Azzata

**B** Judith Baghose \* Dorel and Joyce Baila \* Stephen and Lucia Bailey \* John and Marilyn Baldrige \* Terry and Sallee Ballard \* Timothy Ballard \* Elizabeth Barbour \* Manuel and Corinne Barboza \* Dennis Bart \* Frank and Margaret Batchelor \* Elizabeth and Roy Penchansky Bates \* George and Janet Bauer \* Michael and Susan Becker \* Doug and Pat Bennett \* Ruffin and Paula Benton \* Janet Benway \* Albert and Norma Bergeron \* Phillip Bills \* Thomas A and Joan Lemire Bindrim \* Richard and Susan Bir \* Adelaide Blake \* Joan Bliss \* Annette Blum \* Peggy A. Bogardus \* Margaret Boggs \* Barbara Bolt \* Karleen J. Booth \* Charles and Ruth Bradshaw \* Dan and Trula Branon \* Sam and Diane Brewton \* Bob and Gustina Brown \* Eugene and Carol Brown \* John and Renee Bruce \* Cynthia Bryant \* Carmella Buccu \* Allan J. Buckreus \* Grant and Anne Bullard \* Stephen and Sybil Stuart Butter \* Charles and Linda Butz \*

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**Don't see your name listed?** Anonymity is respected where it was requested.



# The Haven of Transylvania County

## 2014 Annual Report

*2014 Operating Results:* YOUR support has enabled us to provide a safe HAVEN and a thriving springboard to a better life for men, women and families with children facing the desperation of homelessness in Transylvania County. We ended the year in a position to help more people, and to explore new ways of helping our residents toward independence. This can only happen if we continue to receive support from the community.

### Balance Sheet as of 12/31/2014

#### Assets

Checking/Savings	\$ 147,719
Accounts Receivable	4,831
Fixed Assets, Net	409,857
<b>TOTAL</b>	<b>\$ 562,407</b>

#### Liabilities

Payroll Liabilities	\$ 2,003
Mortgage	100,380

#### Equity

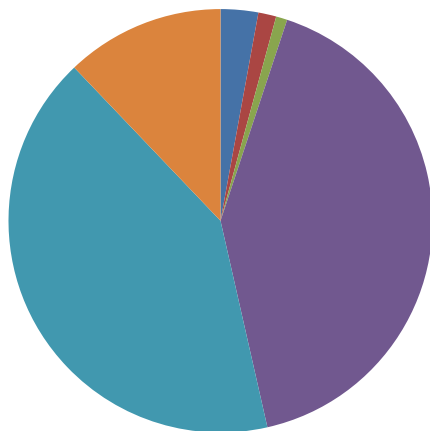
Unrestricted Net Assets	409,368
<u>Net Income</u>	<u>50,656</u>

**Total Liabilities & Equity \$ 562,407**

### Residents Served 2014

Haven		Haven Family House	
Male	180	Male	16
Female	142	Female	21
<b>Total</b>	<b>323</b>	<b>Total</b>	<b>37</b>
Housed	40%	Housed	58%

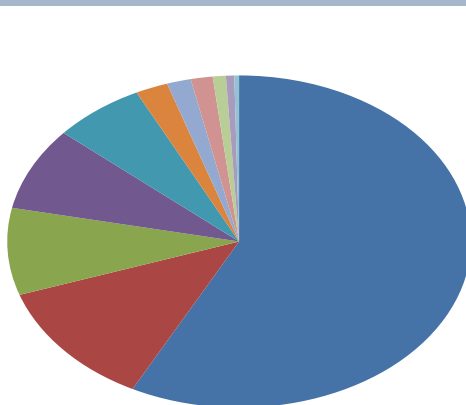
### Contributions by Source 2014



- Church Groups
- Associations
- Business
- Foundations
- Individual/Household
- Religious Institution

Church Groups	\$5,860
Associations	\$2,800
Businesses	\$1,759
Foundations	\$84,650
Individuals	\$84,800
Religious Institutions	<u>\$24,802</u>
<b>Total</b>	<b>\$144,671</b>

### Operating Expenses 2014



- Salary and Wages
- Depreciation
- Operations
- Haven Family House Expenses
- Facilities and Equipment
- Fundraising Expenses
- Business Expenses
- Other Types of Expenses
- Travel and Meetings
- Security Services
- Other Types of Expenses

Salary and Wages	\$82,614
Depreciation	\$17,483
Operations	\$12,134
Haven Family House Expenses	\$11,603
Facilities and Equipment	\$9,136
Fundraising Expenses	\$3,241
Business Expenses	\$2,410
Other Types of Expenses	\$2,194
Travel and Meetings	\$1,305
Security Services	<u>\$473</u>
<b>Total</b>	<b>\$140,399</b>